



Welcome to United Apartments! We want to make setting up your internet account simple. Each tenant can register a total of ten devices. We hope these steps make for an easier registration process for you.

INTERNET

To set up your internet service, please do the following:

Please refer to www.livewithunited.com/internetservice.asp to see if you have Ethernet or wireless internet service at your apartment. Connect to an Ethernet port or to the wireless network named "UNITED" and open your web browser. If your web browser did not automatically redirect you to the registration page, please visit <http://internet.unitedapts.com>

Managing your account:

To register a device that does not have a web browser or to view and edit registered devices on your account, visit <http://internet.livewithunited.com> from any registered device.

We hope you find these instructions user friendly. Please call your Leasing Office (see contact info above) or CMS at (989) 779-1800 with any questions.

CABLE

(Not all units have cable TV included, so please refer to your lease or www.livewithunited.com/internetservice.asp)

Charter has already installed **ONE** digital receiver and remote per apartment in the living rooms, which must remain in the apartment at the end of your lease. Each resident will be responsible for going to the local Charter office to register his/her name and receive a **FREE** digital cable receiver for his/her bedroom. The additional cable receivers that you get for your bedrooms will need to be taken back to the local Charter office at the end of your lease.

Residents will have several options for getting their own digital receiver:

1. Go to the local Charter store in the Stadium Mall next to Jet's Pizza at 2212 S. Mission Street and pick up **one** free digital receiver per bedroom and do a self-install on your TV.
2. Call 1-888-Get-Charter (**1-888-438-2427**) and have the video equipment sent to your home and do a self-install on your TV.
3. Call 1-888-Get-Charter (**1-888-438-2427**) and schedule a professional install for \$29.95.

To get technical support with any problems you are having with your Charter services, please call **1-888-345-7139**. If you have any challenges with this process, please escalate the concern to your property manager, who will work directly with Charter to help resolve your concern.

Thank You!